



# Haverling

LONDON BOROUGH

# CABINET

<b>7.30 pm</b>	<b>Wednesday 14 December 2016</b>	<b>Council Chamber - Town Hall</b>
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Members 9: Quorum 3

Councillor Roger Ramsey (Leader of the Council), Chairman

**Cabinet Member responsibility:**

Councillor Damian White

Housing

Councillor Robert Benham

Children & Learning

Councillor Wendy Brice-Thompson

Adult Social Services and Health

Councillor Osman Dervish

Environment, Regulatory Services and  
Community Safety

Councillor Melvin Wallace

Culture and Community Engagement

Councillor Clarence Barrett

Financial Management, ICT (Client) and  
Transformation

Councillor Ron Ower

Housing Company Development and  
OneSource Management

Councillor Joshua Chapman

Deputy Cabinet Member assisting Cabinet  
Member for Housing

Councillor Jason Frost

Deputy Cabinet Member assisting Cabinet  
Member for Environment, Regulatory  
Services & Community Safety

**For information about the meeting please contact:**

**Andy Beesley, Head of Democratic Services**

**e-mail: [andrew.beesley@onesource.co.uk](mailto:andrew.beesley@onesource.co.uk)**



**Please note that this meeting will be webcast.  
Members of the public who do not wish to appear  
in the webcast will be able to sit in the balcony,  
which is not in camera range.**

## **Protocol for members of the public wishing to report on meetings of the London Borough of Havering**

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

## **AGENDA**

### **1 ANNOUNCEMENTS**

On behalf of the Chairman, there will be an announcement about the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

### **2 APOLOGIES FOR ABSENCE**

(if any) - receive

### **3 DISCLOSURES OF INTEREST**

Members are invited to disclose any interests in any of the items on the agenda at this point of the meeting. Members may still disclose an interest in an item at any time prior to the consideration of the matter.

### **4 MINUTES** (Pages 1 - 12)

To approve as a correct record the minutes of the meeting held on 12 October 2016, and to authorise the Chairman to sign them.

### **5 THE COUNCIL'S FINANCIAL STRATEGY 2016/17** (Pages 13 - 26)

### **6 CUSTOMER EXPERIENCE STRATEGY** (Pages 27 - 56)

### **7 VOLUNTEERING STRATEGY 2016-21** (Pages 57 - 102)

### **8 INTEGRATION OF REABLEMENT AND REHABILITATION** (Pages 103 - 142)

### **9 QUARTER 2 CORPORATE PERFORMANCE REPORT (2016/17)** (Pages 143 - 166)